

A vibrant, stylized game landscape. In the background, a stone castle with a circular tower and a windmill sits atop a hill. The foreground features a lush green field with a path leading towards the castle, a small stream, and scattered yellow flowers. The sky is a clear, bright blue.

# GAMING AS THE NEXT FRONTIER FOR BRANDS: WHY NOW?

dentsu gaming



**SOME CONTEXT...**

# OUR SUPERPOWERS

CRAFT  
STRATEGIES

*Butterfinger*

Hilton

SAMSUNG

XBOX

N

GAMES

Pringles

BUILD  
SOLUTIONS

ROBLOX

anzu

RIOT  
GAMES

overwolf

MAKE  
GAMES



SMG



PARTY!

# THE LAST OF THE NON-DIGITAL NATIVES

## Boomers+

(born 1920–1964)



## Generation X

(born 1965–1980)



## Millennials

(born 1981–1996)



## Generation Z

(born 1997–2012)



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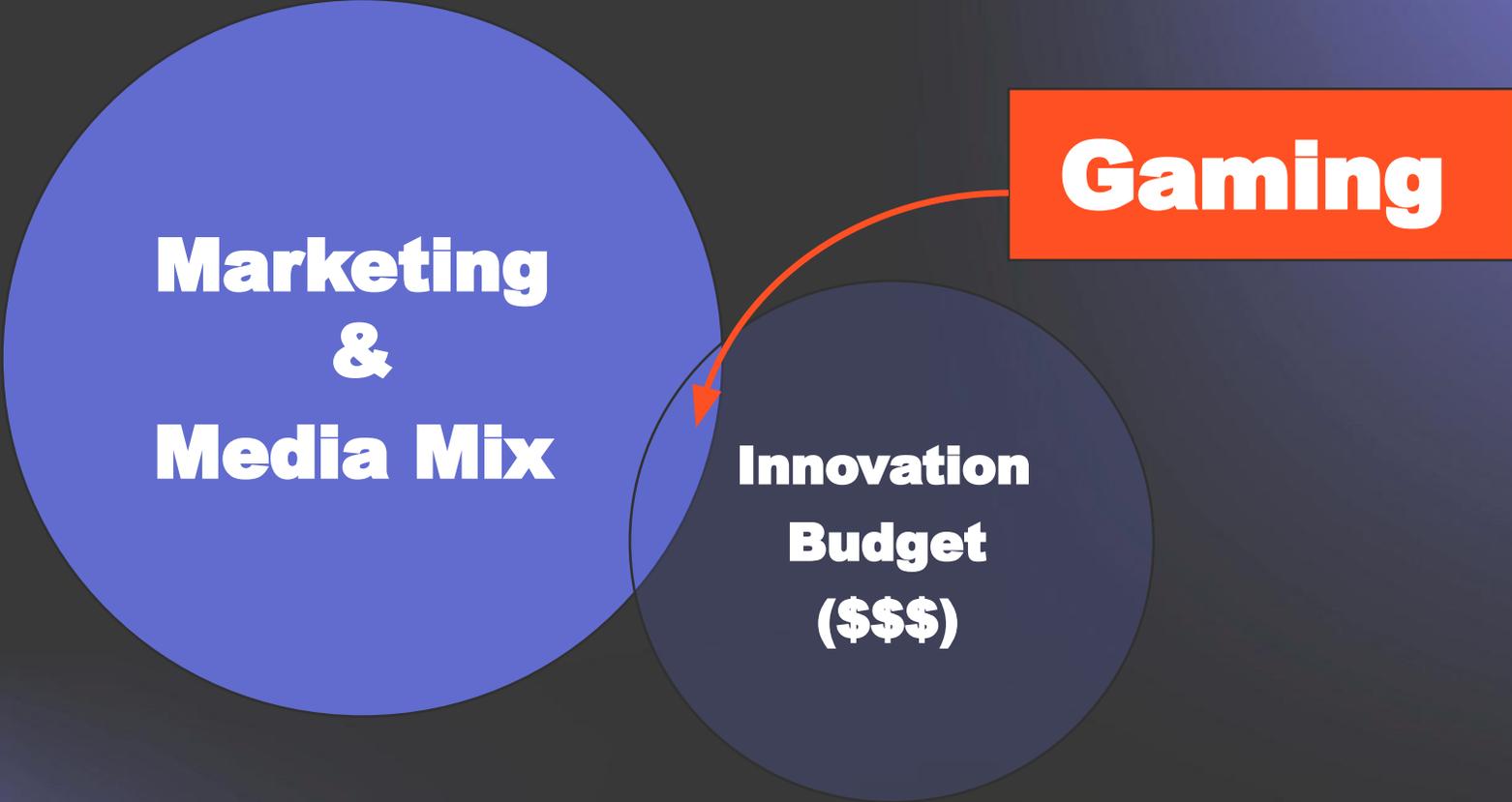




**#1 THING IS TO HAVE  
AN INTEGRATED  
GAMING STRATEGY**

“WHY DOES MY GAMING BUDGET KEEP  
GETTING CUT BRENT, THIS IS LIKE  
DÉJÀ VU.”

- *EVERY CLIENT*



**Gaming**

**Marketing  
&  
Media Mix**

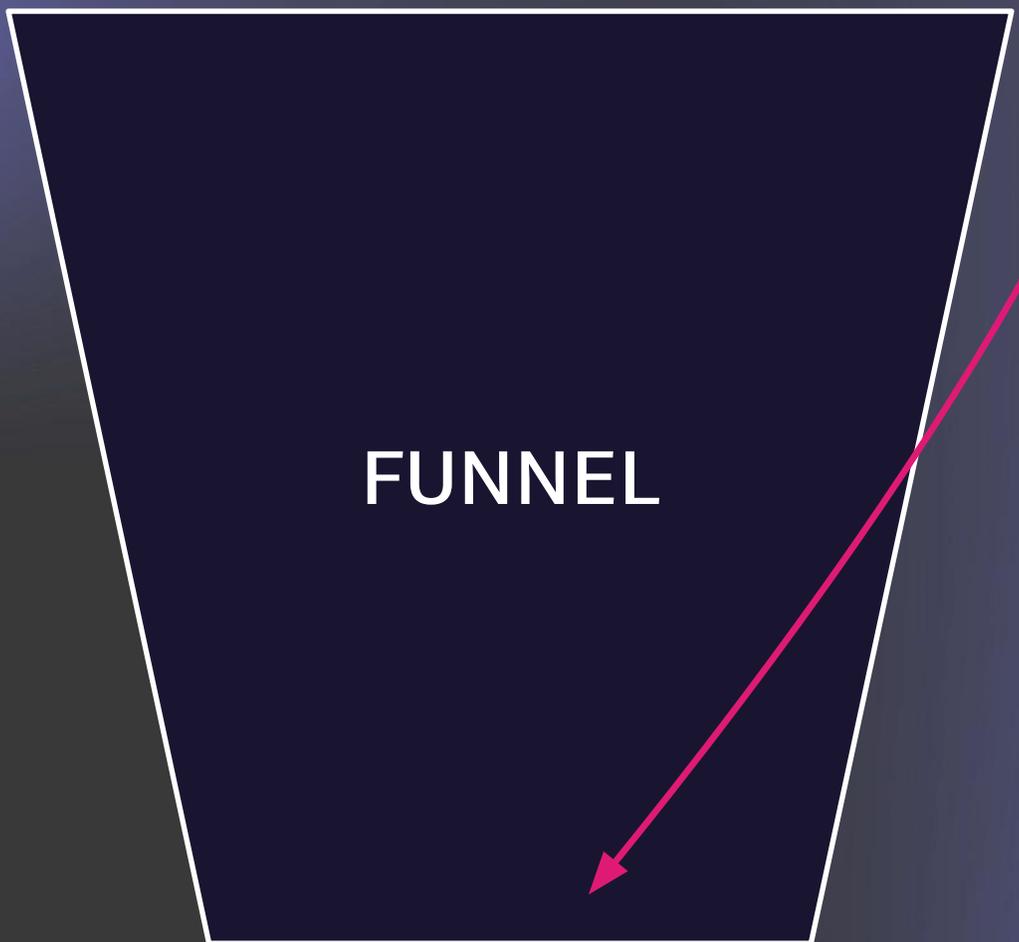
**Innovation  
Budget  
(\$\$\$)**

“BUT WHAT ABOUT THE DATA  
BRENT, WE NEED THE DATA ON  
GAMING, WE HAVE NO DATA!?”

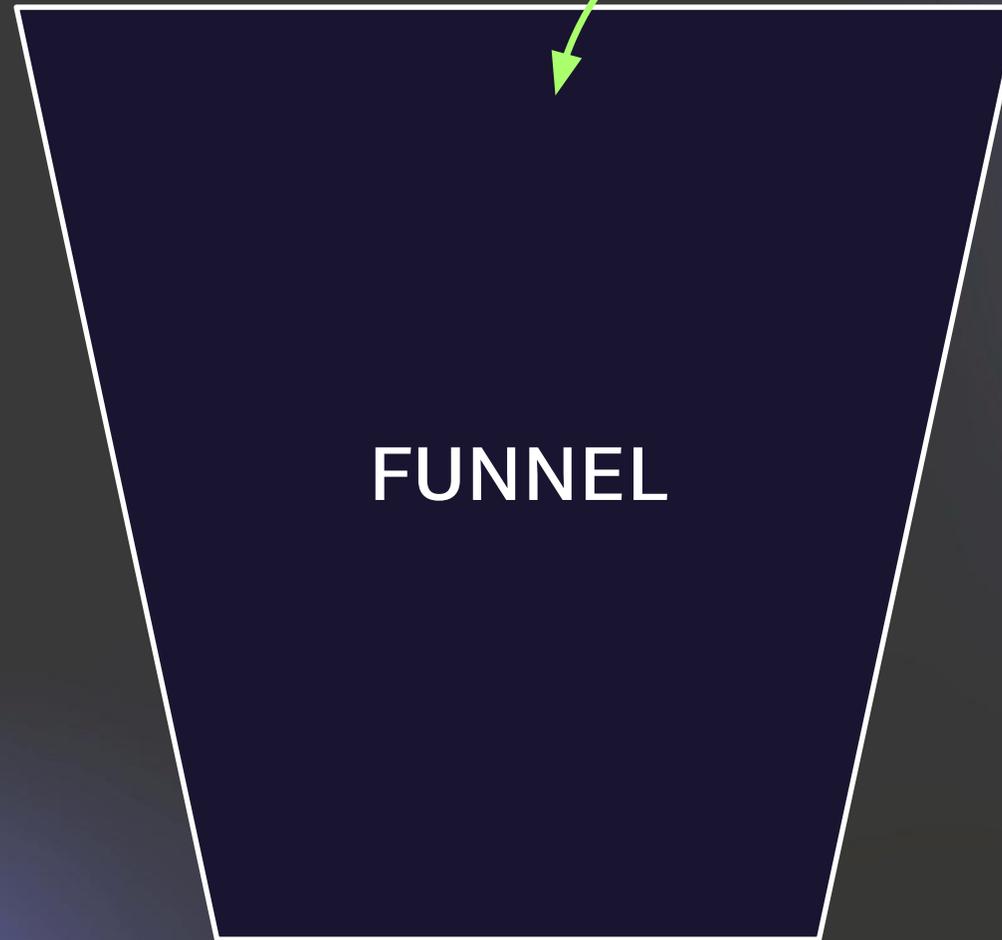
- *EVERY CLIENT*

# Gaming KPI's

FUNNEL



# Gaming KPI's







# THE GREAT ATTENTION REBALANCE

# GAMING IS EMBEDDED IN THE DAY-TO-DAY

**53%**

Play daily

**70%**

of UK adults engage with gaming in  
some form, across mobile, console,  
PC and emerging platforms

**86%**

of people who game now play  
at least weekly

# THE EMOTIONAL ENGINE OF PLAY

42%

Say their main reason for playing is to relax.



21%

Say they play to escape.



8%

Only 8% say competition is their primary motivation.



49%

of UK players feel part of a community around their favourite game.



# GAMING REPRESENTS A MEANINGFUL EXPRESSION OF IDENTITY FOR PLAYERS

**65–70%**

of Gen Z and Millennials who play say they can express themselves more easily in games than in real life

**52%**

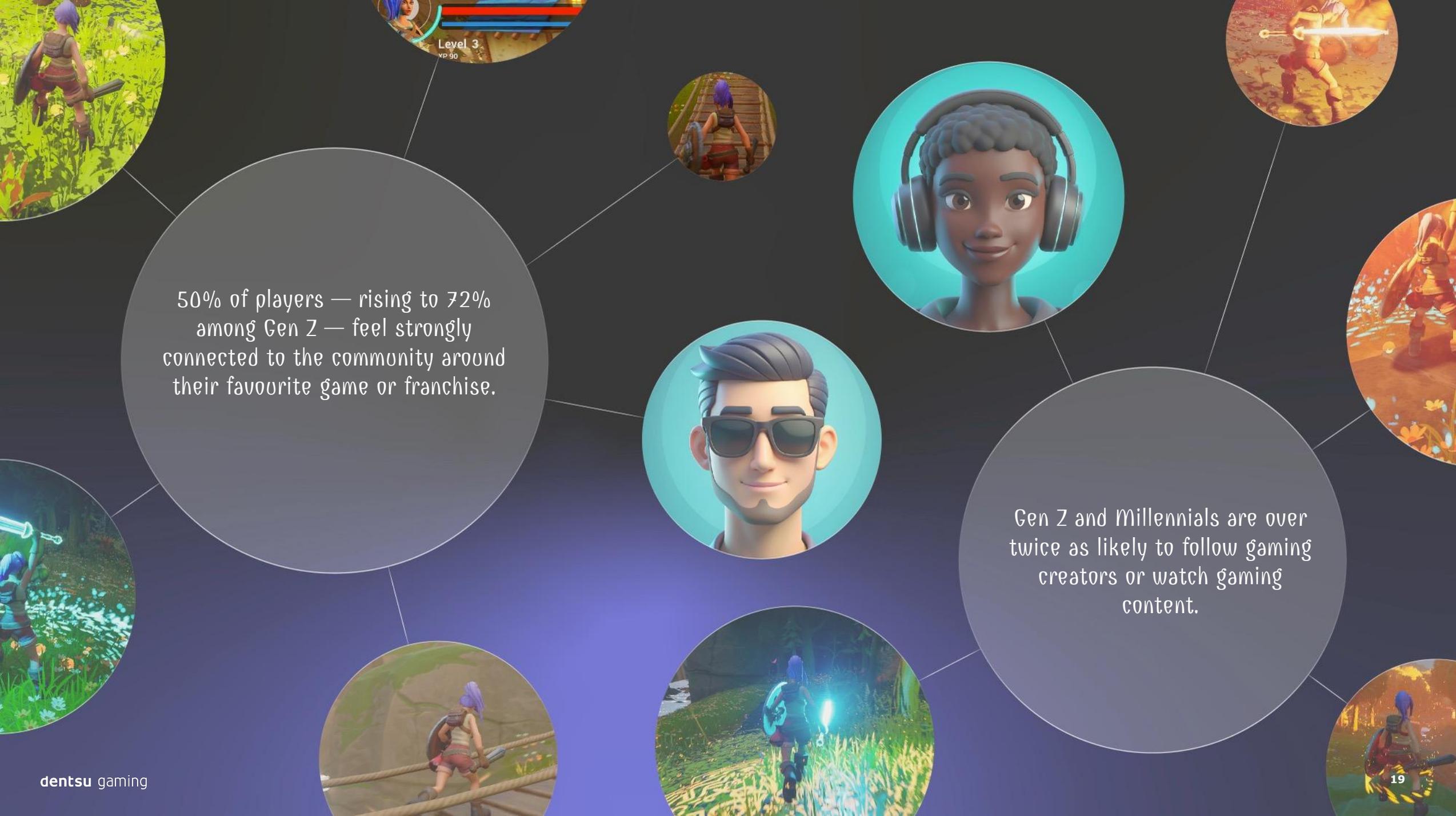
of players report that gaming is a meaningful part of their identity



"Gaming is the format of the future, a true second life for players, with at times much more real and visceral connections than real life."

*Shahar Sorek, CMO, Overwolf*





50% of players — rising to 72% among Gen Z — feel strongly connected to the community around their favourite game or franchise.

Gen Z and Millennials are over twice as likely to follow gaming creators or watch gaming content.

“If you let creators integrate a brand in the way they think works best, the content performs better.”

*Seb Carmichael-Brown, co - founder of football and esports club, Hashtag United*

**12%**

of players overall state that they actively dislike brands showing up in gaming platforms

**54%**

of UK consumers are uncomfortable with brands using AI influencers





"Our audience can tell when we're reading from a script or use jargon we normally wouldn't. It is important for brands and creators to have a genuine relationship."

*Maddie Mead (@littlebunny\_x)*

# NEARLY 60%

of gen Z and millennials are comfortable with real-time AI personalisation when it provides something useful or rewarding.

As AI becomes part of gaming, what excites you most? (18– 45 year olds)

**31%**

smarter, more lifelike  
NPCs



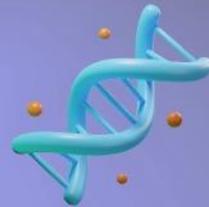
**29%**

Worlds that adapt to my  
choices or emotions



**28%**

Games that learn my  
play style and  
personalise stories



**23%**

AI-generated characters  
that play with or as me

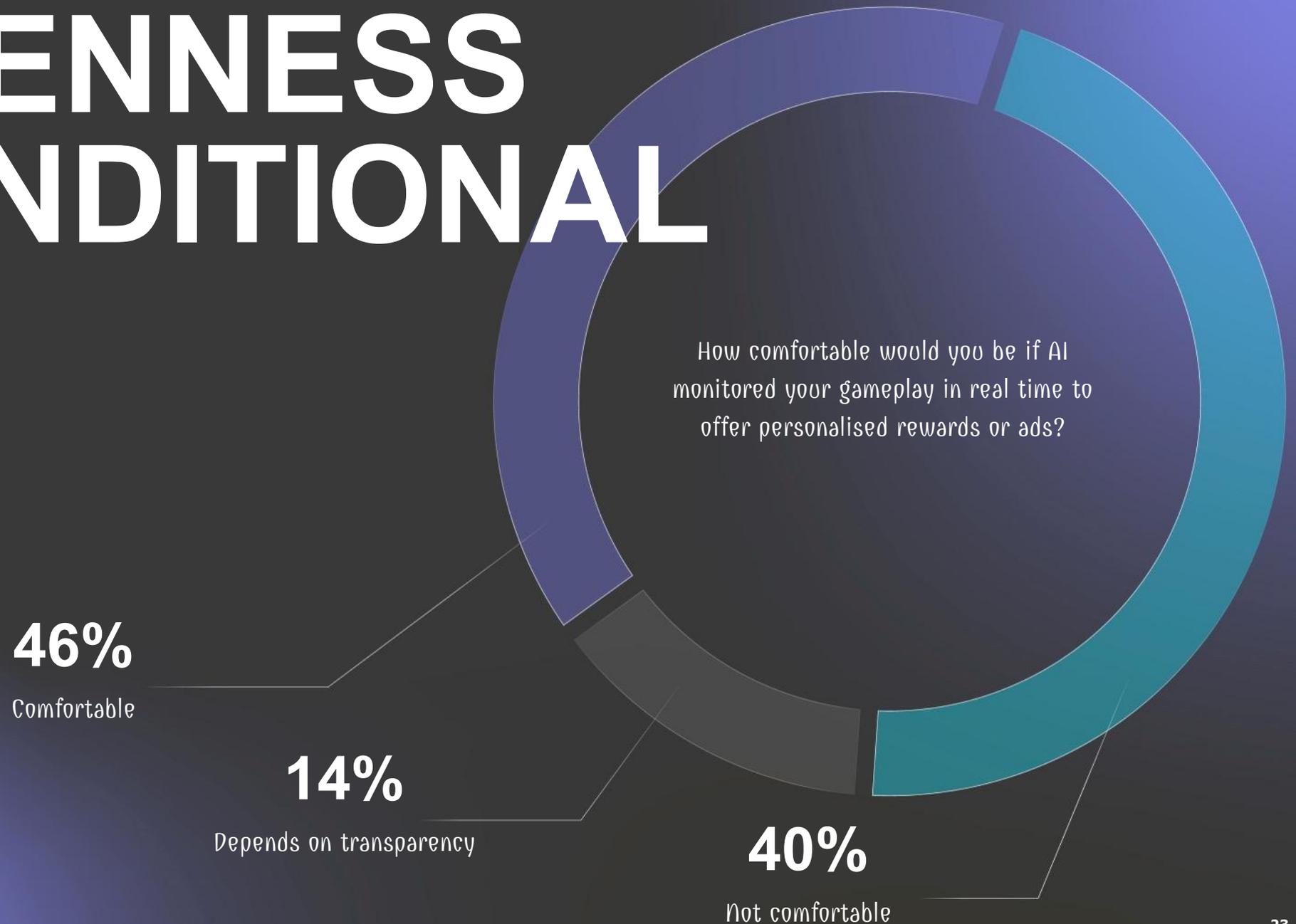


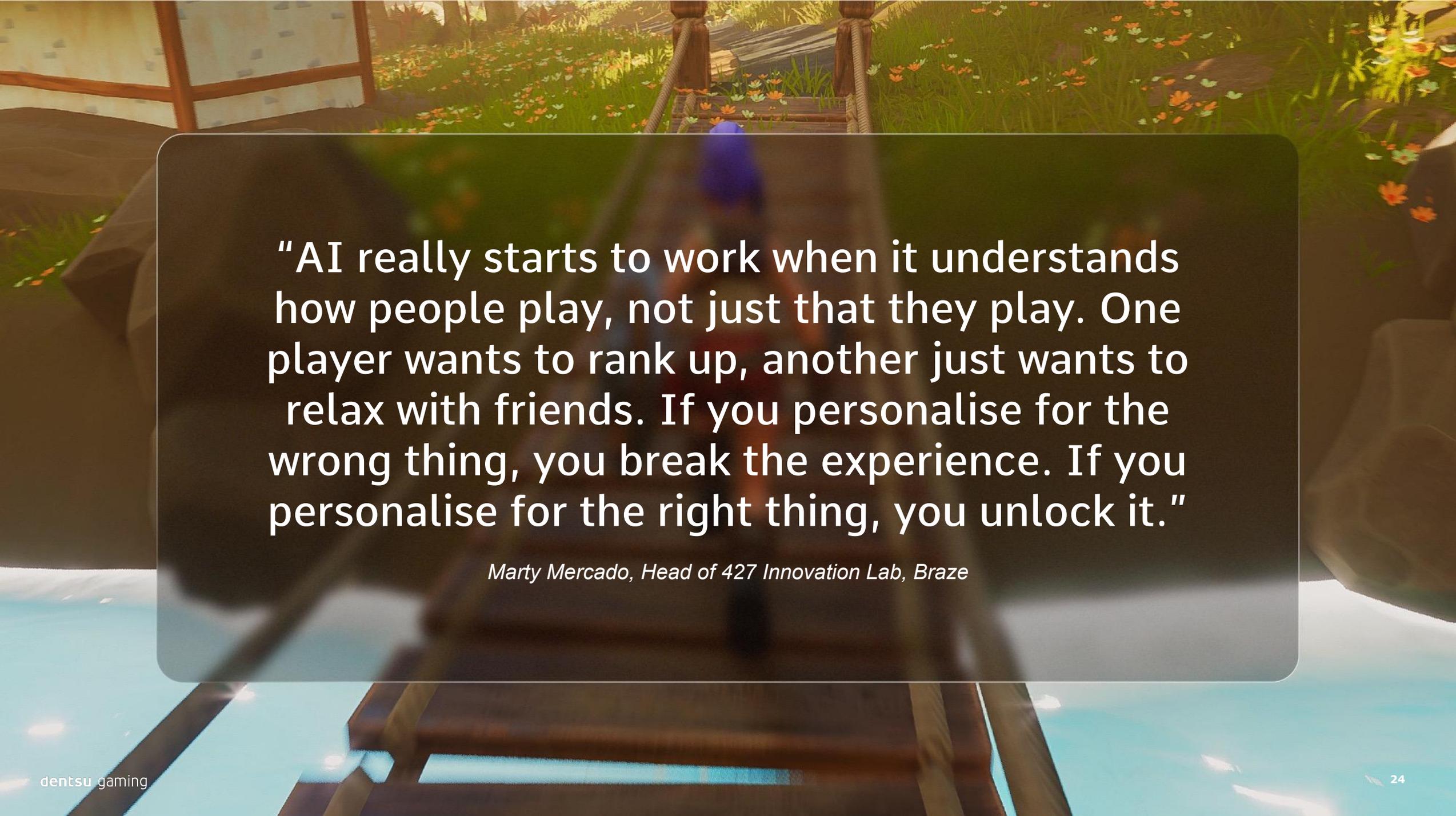
**13%**

It makes gaming feel  
less human



# AI OPENNESS IS CONDITIONAL





“AI really starts to work when it understands how people play, not just that they play. One player wants to rank up, another just wants to relax with friends. If you personalise for the wrong thing, you break the experience. If you personalise for the right thing, you unlock it.”

*Marty Mercado, Head of 427 Innovation Lab, Braze*

# THE NEW RULES FOR BRANDS

1

START WITH EMOTION,  
NOT INVENTORY

2

BUILD THROUGH  
CREATORS, NOT JUST  
CHANNELS

3

DESIGN FOR  
PARTICIPATION, NOT  
EXPOSURE

4

USE AI TO INCREASE  
RELEVANCE, NOT  
SURVEILLANCE

5

ORGANISE FOR GAMING  
AS A CORE ATTENTION  
ENVIRONMENT

The background is a stylized illustration of a forest. The color palette is dominated by warm, earthy tones like orange, brown, and yellow. In the upper center, a sword with a white blade and a golden hilt is positioned diagonally. In the lower foreground, a character's leg wearing a brown boot is visible, standing on a path. The ground is covered with various plants, including a yellow flower and a mushroom. The overall style is artistic and atmospheric.

**WINNING BRANDS  
WILL BUILD WORLDS,  
NOT JUST CAMPAIGNS**

DOWNLOAD THE REPORT:

